



Regional Leadership – World Class Quality

## A&H Stands Behind their Customers:

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**Zelienople, PA:** As many are aware, A&H Equipment Co. was recently named in a news story about an audit by the City of Pittsburgh's Controller concerning their GPS Snow and Ice Control system. This audit was originally released in the summer of 2020, and as a result is quite a bit out of date.

As with many news stories, only the headlines are read, and little background or depth is given to the facts. First, we direct you to the City's Director of Public Works response to the original audit:

### **Controller's Office: RECOMMENDATION N0.11**

**City and DPW Administration should hold the A&H Company responsible for fixing all aspects of their Snow Control Systems technology and the City should receive a rebate for having Heavy Equipment Division Mechanics do their job.**

### **DPW RESPONSE:**

**We do not concur entirely with this recommendation, however A&H is honoring their warranty and repairing the technology on the vehicles. Additionally, five (5) of the eighteen (18) vehicles have been completed as of May 20, 2020, and the remaining thirteen (13) are expected to be done relatively soon.**

As of today, we are aware of only one (1) unit that is potentially having any A&H installed equipment issue. As indicated in the Directors response, we continue to support our installation. Since the release of this story, A&H Equipment has received many calls and outreach from Pittsburgh DPW personnel expressing their support of us. We appreciate your remarks.

***The City of Pittsburgh deserves their efforts to be applauded. They committed to implementing a system to inform their constituents, save the taxpayers money, and reduce the environmental impact of de-icing materials.***

### **Additional Information**

- A&H was indeed hired as a subcontractor to install a GPS driven Snow and Ice Control System to many of the DPW snow vehicles. The system was bid and awarded to Quetica LLC of Minnesota. Quetica worked with several companies to design and provide the software and hardware for the system.
- A&H Equipment Co. was only responsible for the installation of the specified equipment onto the vehicles. Once installed each unit was tested before being accepted by the City. As expected, there were issues. Some pertained to the types of equipment being tied into the systems, and some to the age and condition of the equipment being adapted.
- A&H Equipment Co. scope of work did not involve the design of any software, collection of data or the designing of any routes.

### **About A&H:**

We have been proudly serving Municipal and Environmental customers since 1963. With having almost 60 years of experience, we are the market leader in our area and take great pride in our product lines as well as the services we provide. Our customers and their satisfaction are our top priority as we strive above and beyond to exceed their expectations, especially when a solution is needed. We will continue to hold true to our commitment.

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